

Director Ruben Topchyan
National Centre for Professional Education Quality Assurance Foundation (ANQA)
22 Orbeli Str.
0028 Yerevan, Armenia

Dublin, 3 March 2017

Subject: Membership of ANQA in ENQA

Dear Mr. Topchyan,

I am pleased to inform you that, at its meeting of 13-14 February 2017, the Board of ENQA agreed that ANQA met the necessary requirements for being granted ENQA Membership for five years from that date. The Board's decision was based on the review report and the report scrutiny and overall, the Board got a positive impression of ANQA's commitment and progress in reaching substantial compliance with the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG).

ANQA is encouraged to keep developing its activities by, for instance, broadening the activities in external quality assurance, and in giving more attention to the production of thematic analyses. ANQA's independence could be strengthened by further increasing the agency's international activities, by better forecasting any staff and budgetary developments or changes, and by limiting the role of the ministry in any decision-making processes. Furthermore, specific attention should be put on ESG 2.7 Complaints and appeals. The Board recommends that ANQA revise its appeal process in a way that allows an institution to file a complaint without needing to enter a re-evaluation.


The Board expects a follow-up report to be based on these recommendations and the ones found in the review report within two years of the decision, i.e. by February 2019.

In addition, the Board recommends that ANQA avails of the new ENQA procedure which is the organisation of a progress visit. The visit would take place after the submission of the follow-up report in about two years' time. The aim of the meeting is not to monitor progress concerning different standards but rather to have an enhancement-led approach and discuss the challenges and benefits of the review. The ENQA Secretariat will be in touch with ANQA

in about a year's time to discuss the possible organisation of this visit. In the case of a first review of an agency, as in your case, it is strongly recommended that the visit is organised. The costs of this visit have already been included as part of the review fee and are non-refundable except for the travel budget of the experts.

Please accept my congratulations to ANQA for the positive review outcome and I look forward to a fruitful future cooperation.

Yours sincerely,



Padraig Walsh
President